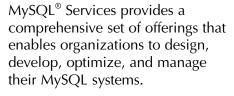# MySQL Services

Helping to Ensure Success Implementing MySQL

> *"MySQL Certified Consultants are some of the best and brightest that I've ever seen. We had one database that was running at 50% of capacity and was very unstable. It's now running at 100% and has not gone down."*

Tim Nichols
AdMedian

MySQL® Services provides a comprehensive set of offerings that enables organizations to design, develop, optimize, and manage their MySQL systems.

MySQL delivers the following services:

- Packaged Consulting
- Custom Consulting
- Training
- Certification
- Technical Support

MySQL Network Saves Time and Effort

We are focused on delivering the highest quality services at cost-effective pricing to ensure your success with MySQL products, including the new MySQL® Network™. MySQL Network provides a comprehensive set of enterprise-grade software, technical support and proactive services directly from the developers of MySQL to ensure the highest levels of reliability, security and uptime.

MySQL Network includes Production Support that enables you to get fast response to support issues directly from the developers of MySQL. MySQL Network is available at different service levels to match your budget and needs. The Platinum and Gold levels offer 24x7 telephone and web access to the MySQL Support Team and emergency response times within 30 minutes for the most severe problems.

More information is available at **www.mysql.com/network**

Packaged Consulting Solutions

Our popular packaged consulting solutions make it easy to get the help you need in a set timeframe at a set price, with no hidden costs. They are easy to budget for, easy to buy, and they will deliver results quickly.

MySQL Consultant Expertise

Performance Tuning

Index Tuning

Caching and Buffer Tuning

Hot Spot and Bottleneck Identification

Query Optimization

High Availability

Load Balancing

Online Transaction Processing (OLTP)

Online Analytical Processing (OLAP)

Data Warehousing

Storage Engine Selection

Database Migration

MySQL Performance Tuning & Optimization (3 days)

In this three-day engagement, a dedicated MySQL certified consultant will work closely with your team, explaining and implementing critical architecture and performance tuning optimization. The results of this engagement include:

- Typical performance improvements that range from 50% to 100%
- With customized tuning, performance may increase from 5 to 10 times
- Reducing the need for expensive hardware upgrades

MySQL Architecture & Design (2 days)

In this two-day engagement, a dedicated MySQL certified consultant will work closely with your team to review your database application plans and provide an analysis of how to architect it for current and future requirements. This consulting engagement:

- Accelerates the development process by ensuring the application is architected correctly
- Helps ensure application meets current and future business requirements
- Minimizes re-architecting efforts when business conditions change
- Teaches you how to use best practices and techniques to ensure success

MySQL Cluster Jumpstart (5 days)

In this five-day engagement, a dedicated MySQL certified consultant will work closely with your team to jumpstart your high-availability database project and recommend a project roadmap to successfully implement MySQL Cluster. The end results are:

- Reduced timeline of implementing HA Database solution using MySQL Cluster
- Minimized project risk through better assessment of effort and project scope
- Knowledge transfer and skills development for MySQL Cluster
- Ability to leverage best practices for MySQL Cluster

MySQL Migration Jumpstart (5 days)

In this five-day engagement, a dedicated MySQL certified consultant will work closely with your team to jumpstart your migration to MySQL from Oracle, Sybase, Microsoft SQL Server, DB2, Informix, and other proprietary databases. The benefits of this engagement are:

- Better understanding of migration best practices
- Knowledge transfer and skills development
- Reduce timeline and cost of the migration project
- Minimize project risk through better assessment of migration effort and project scope

For more information on Packaged Consulting Solutions, visit: **www.mysql.com/consulting/ packaged**

Custom Consulting Projects

For projects with industry-specific or company-specific requirements, MySQL AB can deliver MySQL Certified Consultants to meet your specific needs.

- **Application Design** – When you need a MySQL expert to design a MySQL-based application.
- **Application Development** – When you need a MySQL expert to develop a MySQL-based application.
- **Enhancements & Extensions** – When you need custom features or custom enhancements in MySQL for your specific application.

For more information on Custom Consulting Solutions, visit: **www.mysql.com/consulting/custom**

MySQL Training

MySQL AB offers the most comprehensive set of hands-on training courses available worldwide to enable you to bring your team up-to-speed quickly to take advantage of MySQL's capabilities. Our certified instructors work closely with your team of developers and DBAs to make sure they learn all the latest database techniques and best practices to take advantage of the performance and reliability that has made MySQL the world most popular open source database.

MySQL offers a range of open enrollment courses and onsite training to meet your exact needs. To learn more about MySQL Training and a complete schedule of upcoming training courses, go to **www.mysql.com/training**

"The instructor was very helpful in answering questions and his knowledge on other topics related to MySQL was useful."

Amy Morrell
NASA

MySQL Certification

MySQL offers professional certification that ensures developers have the complete range of skills and expertise to use and manage a MySQL database. MySQL offers two levels of certification:

- **MySQL Core Certification** – proves you have mastered the fundamental skills of using MySQL including creating and using databases and tables, inserting, modifying, deleting, and retrieving data.
- **MySQL Professional Certification** – proves you have mastered the ability to manage MySQL Server including such advanced areas of database management, installation, security, disaster prevention and optimization.

MySQL training courses and the comprehensive "MySQL Certification Study Guide" are designed to prepare candidates for the MySQL certification exams.

Candidates can choose from over 3,000 certification centers worldwide at a time and location that fits their schedule.

For more information about MySQL Certification: **www.mysql.com/certification**

MySQL Technical Support

MySQL AB offers a full range of support options for your specific needs. MySQL Technical Support is designed to save you time and to ensure proper functioning of your MySQL and MaxDB databases.

- **MySQL Network**
  For end users, MySQL Network includes Production Support which is the most complete and economical support available. MySQL Network includes technical support services that are designed to ensure that your production database applications are continuously available.

- **OEM/ISV Support**
  This plan is designed to meet the unique requirements of ISVs while they are developing their solutions, as well as when their solutions are deployed and in production at customer sites.

- **MaxDB Support**
  MySQL AB provides various levels of support to commercial licensees of MaxDB. MaxDB is a heavy-duty, SAP R/3-certified open source database which offers high reliability, availability, scalability and a very comprehensive feature set.

For more information on MySQL Support, go to **www.mysql.com/ support**

About MySQL AB

MySQL AB develops and supports a family of high performance, affordable database servers and tools. The company's flagship product is MySQL, the world's most popular open source database, with more than six million active installations. Many of the world's largest organizations, including Yahoo!, Sabre Holdings, The Associated Press, Suzuki and NASA are realizing significant cost savings by using MySQL to power high-volume Web sites, business-critical enterprise applications and packaged software.

For more information about MySQL, please visit **www.mysql.com**.

"MySQL support staff helped us tune our servers so they were optimized for our use and no matter what the communication – by phone, email or remote connection – the support was excellent. If we emailed a problem to the support people at MySQL, we'd hear back minutes later about our problem."

Wing Gee, Project Manager
Pason Systems, Inc.

The World's Most Popular Open Source Database

MySQL Worldwide Offices

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